



Regional  
HIV/AIDS  
Connection



## **JOB POSTING:**

In cooperation with the City of London and London CAREs, the Unity Project is hiring a Housing Stability Worker to support Veterans experiencing homelessness in achieving improved housing stability. London CAREs is a collaborative response aimed at improving the health & housing outcomes of individuals experiencing homelessness. London's model is based on rapid re-housing with supports that have been successfully used in Hostels to Homes, Street to Homes and other housing-first approaches.

**POSITION:** London CAREs Veterans Project Housing Stability Worker

**HOURS PER WEEK:** 35 hours. Schedules will vary according to program needs and will include days, weekends and evenings. Participation in the on-call 24 hour responses is required.

**SALARY:** \$40,000/annum plus entitlement to benefits after 3 month eligibility period

**START DATE:** Tentatively November 24<sup>th</sup>, 2014 or earlier subject to availability (ongoing position subject to funding)

**APPLICATION INFORMATION:** All interested applicants are asked to submit a resume and cover letter to the London CAREs Managing Director by Thursday November 6<sup>th</sup>, 2014 at 4pm. Applications can be submitted via email at [grant@londoncares.ca](mailto:grant@londoncares.ca).

Please be prepared to demonstrate the specific skills and knowledge of the position requirements at the interviews to be scheduled. Please note any specific experience you have in working with Veterans, individuals experiencing homelessness addictions and mental health.

Please note that only applicants selected for an interview will be contacted. Thank you for your interest.

Please be prepared to demonstrate the specific skills and knowledge of the position requirements at the interviews to be scheduled.

## **POSITION DESCRIPTION - London CAREs Veterans Project Housing Stability Worker**

### **Position Summary**

The London CAREs Veterans Project Housing Stability Worker will establish and maintain relationships with up to ten veterans who have experienced homelessness with a focus on supporting them to achieve housing stability. The Housing Stability Worker will offer intensive, ongoing support, as directed by the needs of the veteran, which will most often be at their home, connecting them to other services and assisting to transition into their housing and communities. The Housing Stability Worker shall report to the London CAREs Managing Director and the Unity Project General Manager.

### **Duties and Responsibilities**

The Housing Stability Worker primary role is identified, but not limited to:

- Provide intensive case management including regular, continuous contact with the participant for a minimum of one year;
- Apply documented, structured case planning with identified goals to ensure participant interactions have objectives and are outcome oriented;
- Work cooperatively with Veteran Affairs Canada, Ontario Stress Injury Clinics and other veteran focused services and supports

- Broker and advocate with other system elements, accompany clients to appointments, provide proactive crisis planning, organize meaningful daily activity opportunities, liaise with Ontario Works and Ontario Disability Support Program;
- Connect the participant with appropriate services or supports based on their needs, including physical healthcare, mental healthcare, addiction services, trauma services, vocational assessment and training, employment, volunteer and social-recreational opportunities;
  - Facilitate community integration and linkages to “mainstream” community resources (libraries, community centres, recreation, etc.);
- Connect participants to other long or short-term formal and informal supports;
- Prepare and plan for “homelessness proofing” and re-housing. Includes recognizing and averting indicators that may de-stabilize a participants housing and focus on what worked when re-housing a participant;
- Apply a collaborative approach to case planning and record keeping. Collect and record demographic information and maintain detailed case notes, case management plans and contact lists of involved supports and community services using the integrated data management program;
- Provide comprehensive quarterly project reports;
- Able to maintain a project budget;
- Provide public presentations to community service providers;
- Support landlords as necessary in conjunction with the Housing Selection Worker and the participant;
- Provide after-hours support as scheduled;
- Participate in London CARES team meetings;
- Alert the London CARES Coordinator or designate of information that could affect the safety and well-being of street involved individuals including bad drugs, dangerous offenders or predators; and
- Maintain a regular caseload of 10 veterans for the duration of the project

### **Qualifications**

- Completed post-secondary education in social services or related field and a minimum 2 years work experience in addictions and mental health.
- Considerable experience addressing the needs of individuals and families experiencing homelessness or those at risk of homelessness including developing and implementing successful case management plans;
- Advanced skills to enhance participant motivation in order to make and follow through on decisions related to treatment, stability and wellness;
- Experience in assisting persons living with addictions, mental health, psycho/social/physical, educational, emotional and/or environmental concerns in a social service setting;
- Understanding of community agencies and a cross section of service providers;
- Knowledge of services to support this population and an ability to provide participant advocacy and proactive participant planning with other system elements;
- Experience with ongoing evaluation of complex case management or treatment plans, engaging with the participant and other resources in adjusting the plan, as appropriate;
- Experience with conflict resolution practices including "in the moment" problem solving and intervention.; and
- Satisfactory Police Records Check and Vulnerable Positions Screening